Resident Portal Creating Your Account How-to Guide
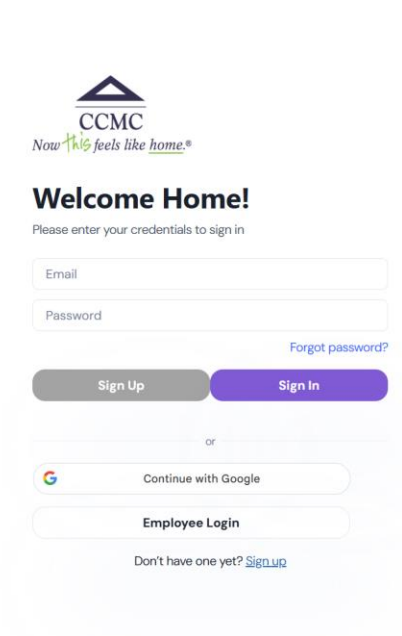
This guide walks you through how to create your account in CCMC's new online resident portal.
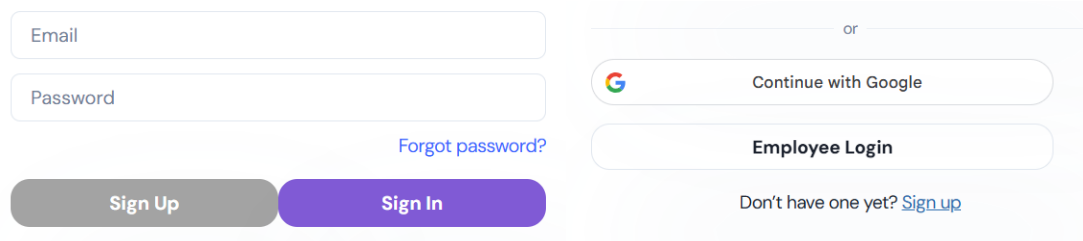

Steps to Register

1. To register for the portal, go to **buurt.ccmcnet.com**
2. Click the gray Sign Up button under the email and password fields, or select "Don't have one yet? Sign Up," located below the login options

3. On the next page, fill out the short form and click "Create account," or select "Continue with Google," located below. "**Continue with Google" will only work if your resident account is associated with a Gmail.**

Tips

- Enter as much information as you can in the **Create your account** form. This helps connect your account to your resident details automatically.
    - If you have an email on file with CCMC, be sure to sign up using that email to ensure it automatically connects your account.
    - If you don't have your account number or address, the site team may have to manually approve your account.
- **Finding your account number:** your account number is included in your mailed assessment statements. If you do not have access to a prior statement, you can find your account number by contacting your on-site management team or CCMC's customer service team at 1-480-921-7500 or via email at customerservice@ccmcnet.com.