

Resident Portal Creating Your Account How-to Guide

This guide walks you through how to create your account in CCMC's new online resident portal.



Welcome Home!

Please enter your credentials to sign in

Email

Password

[Forgot password?](#)

[Sign Up](#) [Sign In](#)

or

[Continue with Google](#)

[Employee Login](#)

Don't have one yet? [Sign up](#)



Steps to Register

1. To register for the portal, go to buurt.ccmcnet.com
2. Click the gray Sign Up button under the email and password fields, or select “Don’t have one yet? Sign Up,” located below the login options

Email

Password

[Forgot password?](#)

[Sign Up](#) [Sign In](#)

or

[Continue with Google](#)

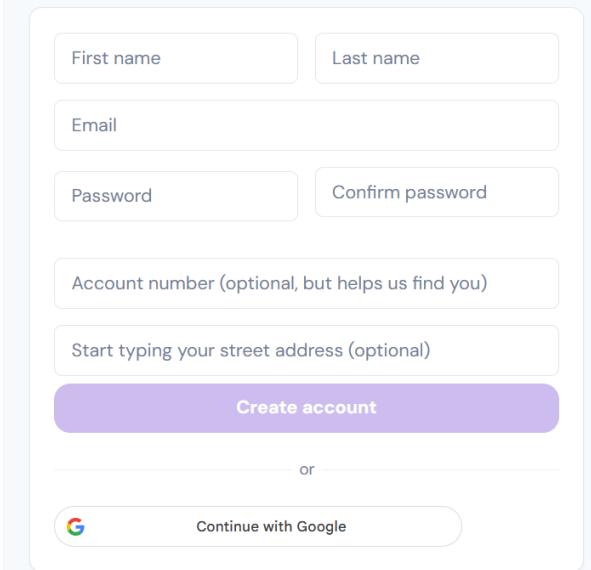
[Employee Login](#)

Don't have one yet? [Sign up](#)

3. On the next page, fill out the short form and click “Create account,” or select “Continue with Google,” located below. **“Continue with Google” will only work if your resident account is associated with a Gmail.**

Create your account

Takes under a minute.



The image shows a screenshot of a 'Create your account' form. At the top, it says 'Takes under a minute.' Below that is a large rectangular input field divided into four sections: 'First name' and 'Last name' (each in its own box), 'Email' (in a single box), and 'Password' and 'Confirm password' (each in its own box). Below these are two smaller input fields: 'Account number (optional, but helps us find you)' and 'Start typing your street address (optional)'. At the bottom of the form is a large purple button labeled 'Create account'. Below the form, a horizontal line with the word 'or' in the center separates it from a 'Continue with Google' button, which features the Google logo and the text 'Continue with Google'.

First name

Last name

Email

Password

Confirm password

Account number (optional, but helps us find you)

Start typing your street address (optional)

Create account

or

Continue with Google

Tips

- Enter as much information as you can in the **Create your account** form. This helps connect your account to your resident details automatically.
 - If you have an email on file with CCMC, be sure to sign up using that email to ensure it automatically connects your account.
 - If you don't have your account number or address, the site team may have to manually approve your account.
- **Finding your account number:** your account number is included in your mailed assessment statements. If you do not have access to a prior statement, you can find your account number by contacting your on-site management team or CCMC's customer service team at 1-480-921-7500 or via email at customerservice@ccmcnet.com.